

PREPARE YOUR PRACTICE

USE THIS SEASONAL CHECKLIST TO DELIVER A MORE COMFORTABLE EXPERIENCE FOR THOSE IN YOUR CARE.

WINTER

- ❑ Communicate how to keep pets safe in cold temperatures
- ❑ Share holiday safety advice
- ❑ Keep the dangers of antifreeze and indoor toxins top of mind
- ❑ Check HVAC filters and air purifiers
- ❑ Keep parking lots, sidewalks, and steps clear of snow and ice
- ❑ Outfit your staff with branded cold weather gear like hats and gloves
- ❑ Fit your entryways with coat hooks and boot trays
- ❑ Schedule deep cleanings



SPRING

- ❑ Arm pet owners with the latest information on pet allergies and poisonous household cleaning products
- ❑ Brush up on pet-safe flowers and plants
- ❑ Provide umbrellas, umbrella storage and water-absorbing floor mats at entryways
- ❑ Schedule deep cleanings
- ❑ Restock cleaning supplies and PPE
- ❑ Check condition of clinic leashes
- ❑ Remind dog owners of the dangers of drink from puddles or run-offs



SUMMER

- ❑ Know how to prevent overheating along with the signs of heatstroke - share this info!
- ❑ Consider having patients dropped off in a crate or directly to the facility rather than waiting in a hot car
- ❑ Provide bottled water if the waiting area is outside
- ❑ Add tenting or shaded waiting areas to the parking lot
- ❑ Restock cleaning supplies and PPE
- ❑ Schedule deep cleanings



AUTUMN

- ❑ Remind pet owners to check their pet's ID tags and microchip, and book pet care services for the upcoming holidays
- ❑ Remind owners of the potential dangers of ticks
- ❑ Share Halloween and Thanksgiving safety tips
- ❑ Reexamine waiting room layout and high traffic zones and adjust
- ❑ Ensure adequate lighting is installed in the parking lot, walkways, and entryways
- ❑ Keep parking lot clear of leaves and branches
- ❑ Schedule deep cleanings
- ❑ Restock cleaning supplies and PPE

